



Unsung Hero Awards 2024

15th March 2024

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Welcome Back to the Original and Best

Welcome to the Unsung Hero Awards 2024! We are thrilled to be back. Over the past decade, the Unsung Hero Awards (UHA) has grown from an afternoon tea for a few dozen people to what it is now, an eagerly-anticipated date in the healthcare calendar awarding and entertaining the largest number of Non-Medical and Non-Clinical NHS staff in one room anywhere in the UK. The UHA remains the only national awards for the people who often go un-noticed in the NHS and we mean to celebrate their achievements in style!

Excited we certainly are, but also humbled by the continued attention and focus that the Awards has enjoyed – the number of nominations this year has broken all previous records and the standard of them has been nothing short of incredible. The UHA carries weight as a National Awards through its approach in recognising those who can often go unnoticed. It is because of our unique approach that the UHA and all our nominees have been recognised by the NHS on a national level in such a positive way, something that was not intentional, but definitely something we are very proud of.

It just remains for us to say, you are all heroes in our eyes so have a wonderful night – you ALL deserve it!

Don and Laura Tomlinson, Founders of the Unsung Hero Awards

Host

Roger Johnson

Roger is the face of the BBC in the north west. He has presented BBC North West Tonight since 2011 and is also a regular presenter on BBC Breakfast. He has also been a presenter on the BBC News Channel. Roger grew-up near Stoke-on-Trent and has worked for the BBC in Manchester, Southampton and London. He went to the University of Birmingham and also attended the University of California at Berkeley. While there, Roger also worked part-time for ABC Radio in San Francisco. He joined the BBC in 1994. His interviewees range from Prime Ministers to England football managers and he has developed a reputation with the audience for a no-nonsense interviewing style. He has appeared on a variety of programmes – in both news and sport. In fact, Roger holds the distinction of (probably) being the only person to commentate on Match of the Day and read the BBC News on the same day!



Guest Speaker

Aaron Phipps MBE

Aaron Phipps MBE is a gold medal winning Paralympic champion from the Tokyo 2020 games. He plays the brutal, only full-contact disability sport, Wheelchair Rugby aka Murderball. His team went from being 5th in the world to the best on the planet, in the middle of a global pandemic! He is a keen fundraiser and in 2016 became the first person in the world to scale Kilimanjaro on his hands and knees. He has been voted in the top 100 most influential people in the UK with a disability.



Entertainment



Ian Lavin - Magician

Ian Lavin specialises in close up magic and has more than 10 year's experience of entertaining at corporate events. Ian performs using everyday objects such as playing cards, coins and objects that he borrows from his audience. He has performed for a variety of people including premier league footballers, actors and even politicians.



The Nightingale Choir

The Nightingale Choir is one of the Hallé Workplace Choirs and is open to all staff and volunteers at Manchester University NHS Foundation Trust. The choir sings a wide range of music and enjoys performing to patients and staff as well as at events in the local community.



Lisa Tomlinson - Singer

Lisa Tomlinson is influenced heavily by the Motown greats, but also artists like Dusty Springfield, Annie Lennox and Karen Carpenter, right through to Amy Winehouse and Adele.

Running Order

6:30pm

Drinks Reception and Entertainment with Ian Lavin

7:00pm

Call through to Ballroom with the Nightingale Choir from the Manchester University NHS Foundation Trust

7:15pm

Welcome & Intro Speech from host, Roger Johnson

7:30pm

Aaron Phipps MBE - Guest Speaker

8:00pm

Dinner Service

10:00pm

Official UHA Ceremony 2024

11:00pm

Live Music and Dancing with Lisa Tomlinson

12:30am

Close

Menu

Starter

Dahl Tart, Spiced Tomato and Feta,
Rose Harissa Dressing



Main

Supreme of Chicken, Dauphinoise Potato,
Baby Carrot and Asparagus



Dessert

Sticky Toffee Pudding, Caramel Sauce,
Vanilla Ice Cream

Food Allergy?

All produce is prepared in an area where allergens are present. For those with allergies, intolerances, and special dietary requirements who may wish to know about the ingredients used, please ask a member of the Management Team.

*All dietary requests received by the Hilton in advance will be catered for.
Unfortunately any requests received tonight may not be possible.

Admin & Clerical – Team Finalists

Cancer Data Team

Liverpool Women's NHS Foundation Trust

This team continue to go above and beyond for patients, despite increasing referrals they work hard with the clinical teams to ensure all women are seen in a timely and safe manner. The trust are so proud of this team and what they have done to help recover their services post the pandemic.



Community Orthopaedics Team

Kent Community Health NHS Foundation Trust

This is a team that deserves to be recognised for all the hard work they have put in over the past year. They have put in endless hours of solid work that has put them in a good place to face the coming year. Each part of the team works like clockwork, to ensure the success of the next step in the process is seamless and has a successful outcome.



Filing & Archiving Team

Blackpool Teaching Hospitals NHS Foundation Trust

The team provides a collection and delivery service for thousands of case notes to our hospitals and community services each day. In the past year, they have also made efficiencies relocating the case note library to a new "File Factory", consolidated community storage and removed closed documents to off-site locations.



Neurosciences Admin Staff

Oxford University Hospitals NHS Foundation Trust

The Neurosciences Admin Team works closely together to ensure that targets are met and always do so with a smile. The team faced a significant challenge this year, following the loss of their Directorate Manager, John Chatwin. The closeness of the team is testament to how they faced this challenge together.



Operational Team

Leeds GP Confederation

The Operational Team are compassionate, inclusive and, everyday champion the wellbeing of the service's staff and patients. They are passionate about the future of Primary Care, going above and beyond to build and maintain strong relationships with member PCNs and GP Practices, ensuring services are responsive to local needs. They have made the Confederation's recent CQC 'Outstanding' rating possible, with CQC reporting a culture that is 'open and transparent' that provides 'high-quality, sustainable care.



Admin & Clerical – Individual Finalists

Bob Maxfield

Birmingham Women's and Children's NHS Foundation Trust

Bob empowers young people by championing meaningful co production and amplifying youth voice to senior leadership. He cares so deeply about the young people beyond the co production, going above and beyond the scope of his role to ensure young people are well and functioning, so that they are able to make change in the world around them.



David Cates

Salisbury NHS Foundation Trust

Dave has been he director of Fundraising at the Stars appeal for Salisbury Hospital NHS Foundation Trust since 2005 until present day. During this time, he has been part of fundraising on average one million pounds each year for the benefit of patients and staff at Salisbury Hospital. These efforts, have hugely increased the scope of what the hospital is able to offer as well better experiences for patients in the most stressful of times.



Diane Parmee

Southern Health NHS Foundation Trust

Diane is such an incredible inspiration to all at Southern Health. What to us might appear to be a remarkable recovery from a debilitating stroke is a just another example of her fortitude, courage, good nature and ability to show us how life should be lived.



Lynne Witham

Epsom and St Helier University Hospitals NHS Trust

Lynne leads the 100+ Epsom and St Helier volunteer force with huge energy and always leads by example. During COVID she was instrumental in 'Letters for Loved Ones', putting herself at risk reading families' messages to patients. She is a Respect Champion, a Culture Champion and contactable 24/7 to all volunteers. Lynne works far beyond her job description, such as escorting anxious patients to appointments, calming them on the way.



Tenisha Joseph

Oxford University Hospitals NHS Foundation Trust

Tenisha is a transformative force in the thoracic department, revolutionizing practices since 2017. Her digital initiatives and long-term follow-up program showcase her innovation. Amidst her myriad responsibilities, she fosters a culture of professionalism, respect, and unity. Her clinical expertise and tireless dedication ensure no patient is overlooked. Tenisha's selflessness and commitment extend beyond her role, embodying excellence and compassion.



Corporate Services - Team Finalists

HR Business Services Team

Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust

The most special thing about this team is their togetherness, relying on each other heavily for guidance, peer support and friendship. The team are very much welcomed to the table with clinical and executive colleagues to enhance divisional and trust wide conversations and their opinions are valued. They lead with the employee, patient and trust at the heart of all they do.



NELFT Communications Team

North East London NHS Foundation Trust

The team's unwavering dedication and innovative approach enables them to produce creative and engaging information and content, that positively impacts healthcare in the areas they operate in. They proudly serve the Trust, elevating the NELFT voice and making a sometimes unsung and unnoticed impact that contributes to healthier staff and communities.



Programme Management Office (PMO)

North West Ambulance Service NHS Trust

The PMO team genuinely cares about making a positive difference and is responsible for the success of countless projects that have dramatically improved patient care and created a safer, more efficient working environment for staff. Winning an Unsung Hero Award would shine a light on these achievements and mean so much to the team.



Volunteer Services Team

Northampton General Hospital NHS Trust

The team work tirelessly to put the needs of patients, visitors and staff first. Striving to make a difference to the experience of others; albeit when people are visiting the hospital or lonely and isolated and need a friendly face. The team are brave and fearless in their approach and deserve to be recognised.



Volunteer Services

North Tees and Hartlepool NHS Foundation Trust

This team is everything you want from a team, it supports, encourages, challenges, whilst being challenged by a developing 'to do list'. At the heart of what they do is the desire and need to develop each volunteer to have a positive impact on more and more patients from the community.



Corporate Services - Individual Finalists

Carys Bentley

Calderdale and Huddersfield NHS Foundation Trust

Carys always goes the extra mile naturally.

Her caring behaviour has a positive, long-term impact on her work colleagues and all those she interacts with, helping to initiate overall fundamental change.



Ian Wood

Birmingham Women's and Children's NHS Foundation Trust

Ian is an incredible unsung hero. He works incredibly hard to ensure that every decision that affects young people has us meaningfully engaged in the decision-making process. He supports so many young people within BWC Youth Voice and always challenges us to be ambitious.



Megan Edwards

Great Western Hospitals NHS Foundation Trust

Megan joined the trust two years ago and hit the ground running from the start. She is an extremely hard-worker and shows genuine compassion and commitment to her role in helping the Trust recruit to the NHS.



Paul Wharton

North Tees and Hartlepool NHS Foundation Trust

Paul has built a service that the Trust and community can be proud of. Bringing value to staff, patients and volunteers and resulting in a diverse mix of people helping our patients. Paul plans to grow this service, providing more opportunities for people to benefit from the positivity of volunteering.



San Boosey

Torbay and South Devon NHS Foundation Trust

San is the driving force for Quality Improvement at Torbay and South Devon, a compassionate, skilled and approachable facilitator, and an inspiration to everyone who has the pleasure of working with her. Her contribution to the Organisation and wider community of patients we serve has gone unsung for too long.



Estates & Ancillary – Team Finalists

Domestic Services St Benedict's Hospice

South Tyneside & Sunderland NHS Foundation Trust

The team of domestics have been working under significant pressures over the last 12 months to continue to support a very busy clinical service. They have shown an exceptional level of resilience at a time of great change to their management structures and employment. They have done this by going the extra mile at every possible opportunity to make the patient experience the best it can possibly be and bringing laughter and fun to the bedside each day.



ERU – Endoscopy Reprocessing Unit

Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust

ERU is an integral part of patient safety, but a lot of people don't realise this until they come and see what the team do. A lot of the staff have worked in the department for 10+ years, which shows the dedication and loyalty they have.



Rochdale Portering & Waste Service

Northern Care Alliance NHS Foundation Trust

Rochdale Infirmary is a small but highly effective and efficient hospital, gaining recognition globally and accreditation nationally for operational excellence. Over the last year, the Porters have adopted and implemented an exemplar waste management system, unique equipment leasing app, new linen management scheme, bespoke task management system, and moved seamlessly onto online rostering – while supporting the ever-changing and award-winning clinical delivery models being implemented by wards, clinics and services from the community, surgical and medical teams.



SSDU – Sterile Services Decontamination Unit

Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust

SSDU process over 200,000 surgical sets per year, containing up to 100 instruments, employing just under 100 technicians, and processes sets within 36 hours of receipt. SSDU staff continue to show their dedication and due diligence with the patient right at the heart of every set they process.



Travel & Transport

Oxford University Hospitals NHS Foundation Trust

This team of 3 handle hundreds of travel and transport queries and questions every month. They also work with the bus companies to improve routes and timetables to fit our staff's shift patterns. They liaise with the Council to make travel and transport greener and a better experience. But mostly they listen, they care, and they are fun, professional, hardworking, humble, empathetic, patient and non-judgemental.



Estates & Ancillary – Individual Finalists

Alana Ricketts

Northampton General Hospital NHS Trust

In her day-to-day role Alana is a key point of contact for patients, relatives, and staff. It would have been easy to just serve a customer and move on, but Alana noticed that they needed some extra care and compassion, which made a huge difference to him during a very difficult time. Alana is a kind and compassionate member of the team, and she embodies the spirit and values of the NHS.



Martin Keeney

Lancashire Teaching Hospitals NHS Foundation Trust

Martin has been instrumental in helping the porters recognise and appreciate all the positive impacts for them empowering the team and ensuring they can adapt their tasks when necessary. Now more familiar with new technology and confidence in accessing smart devices, there is no doubt that Martin will continue to be a strong supportive advocate for change, sharing his and the teams experiences of how supported rollout of new technology can really change and save lives.



Rachel Collins

Oxford University Hospitals NHS Foundation Trust

Rachel embodies an Unsung Hero. She is quiet yet capable, doing her job in unpleasant, embarrassing and stressful, pressured situations, with utter professionalism which make everyone else's job a bit easier. She simply does not know how good she is and what a difference she makes.



Remi Kahari

Oxford University Hospitals NHS Foundation Trust

Remi is such a pleasure to work and always has a kind and approachable manner. He never complains about his workload and ALWAYS has a smile and an infectious laugh. He has worked with patients that are at their most vulnerable and been able to get them talking and smiling. He has a deep, bold laugh that is recognisable before even seeing him, which always brings a smile to those around him.



Sandra Phelps

Northumbria Healthcare NHS Foundation Trust

The positive difference Sandra makes to those around her is incredible. She is a true unsung hero and deserves to be recognised on a national scale. Her colleagues feel so proud, grateful and fortunate to have her as a member of the team.



IT & Digital – Team Finalists

Digital Identity

Blackpool Teaching Hospitals NHS Foundation Trust

The team at Blackpool is recognised by the NHS as a pioneer in managing digital identity. They have been developing a blueprint for other organisations to adopt their approach to managing users' systems access through on-boarding, changing roles, and leaving, while maintaining security and minimising barriers to patient care.



Digital Programme EPR Analysts

Lancashire Teaching Hospitals NHS Foundation Trust

For nearly 20 years the team has delivered changes, amendments, demands, requirements and worked with the clinicians to develop a system that works with clinicians, not against them, making their life and the patient pathway more precise, clear and robust.



ICT Management

Great Ormond Street Hospital for Children NHS Foundation Trust

In the three years that the GOSH ICT leadership team have been together they have created a supportive culture with an emphasis on accountability, transparency and standards. This culture has enabled their dedicated and hard-working teams to thrive and provide the best possible support and services to patients and clinicians.



Scan 4 Safety Inventory Management Team

Calderdale and Huddersfield NHS Foundation Trust

Calderdale and Huddersfield NHS Foundation Trust's persistence with the system supplier, their positive attitude and ambition to succeed has underpinned the progress of the WYAAT wide project into a clinical area at CHFT. This has ensured improved patient safety, time back to the clinicians for patient care and financial savings.



The NES Clinical Change Team

Northern Care Alliance NHS Foundation Trust

The NES Clinical Change team have enabled over 100 services to work more effectively together, providing the ability to work more flexibly and efficiently. They have given the organisation the capability to demonstrate the value that community health services provide in a changing healthcare landscape.



IT & Digital – Individual Finalists

Charlotte Anderson

Calderdale and Huddersfield NHS Foundation Trust

Charlotte is a hardworking and dedicated individual who supports clinical colleagues to have valuable data at the tip of their fingers tips to be able to provide the best care for patients. She is passionate, engaging and is always looking for solutions to be innovative and provide as much valuable information as possible.



Damien Boden

Wirral Community Health and Care NHS Foundation Trust

Damien constantly champions data, providing a valuable perspective to drive innovation, improvement, and tackle Health Inequalities for our services and patients.



Jess Potts

Robert Jones and Agnes Hunt Orthopaedic and District Hospital NHS Trust

Jess joined the team 9 months ago. Jess is funded by the Spinal Cord Injury Charity Aspire and in collaboration with The Midlands Centre for Spinal Injuries. From the moment Jess joined the team she has changed and enriched the lives of so many patients and staff. Her main roll is enabling, training, supporting and introducing patients to ways that they can access IT.



Nasser Mohammed

Leeds and York Partnership NHS Foundation Trust

Nasser embodies dedication, innovation, developing impactful digital solutions and embodying our values effortlessly, warranting recognition. His contributions to patient care are immense. He inspires diverse teams and tireless commitment make him a deserving candidate for this award. Earned significant respect, showcasing remarkable progress and swift advancement.



Oliver Hutchinson

Calderdale and Huddersfield NHS Foundation Trust

Oliver is perfectly described as an unsung hero through his work with the within Calderdale & Huddersfield Foundation Trust. Oliver is a breath of fresh air to work with and a highly valued member of the team.



Volunteer of the Year - Team Finalists

Amersham Hospital Garden Volunteers

Buckinghamshire Healthcare NHS Trust

Buckinghamshire Healthcare's volunteer gardeners are a lovely team with varying skills and expertise, rejuvenating outdoor spaces into beautiful, calming and nature friendly spaces for patients, their families, and colleagues to enjoy. There is much research on how nature and outside spaces enhances wellbeing and reduces hospital length of stay.



Blossom Volunteers

Bedfordshire Hospitals NHS Trust

The volunteers are a companion for dying patients and their families. They offer a shoulder to cry on and an ear to listen. They are an inspiration. A service user said, 'We will never forget the support you gave us, it was invaluable'.



Jason Rigby and The NHS Power Choir

Oxford University Hospitals NHS Foundation Trust

The generosity of Jason's time and enthusiasm to start the Power Choir has been a joy to be part of at the Horton General Hospital. The choir has grown in numbers, everyone is welcome to join in and benefit from the Joy and Happiness that singing brings.



Our Angel Bears

Dorset Healthcare University NHS Foundation Trust

Suzanne has worked tirelessly for her charity and to provide Dorset Hospitals keepsakes to distribute to families who have suffered the sad loss of a pregnancy and or baby. Wanting to give back she had worked hard to make sure families weren't grieving alone through a difficult period of their lives. She has put her entire heart and soul into helping the NHS teams run free baby loss support groups and a yearly baby loss remembrance service.



Self Care Management Volunteers

Walsall Healthcare NHS Trust

For 21 years the team have helped thousands of patients manage their long-term conditions to lead healthier and happier lives. It's so rewarding when people tell us their social relationships have improved, their concentration levels are better, they are sleeping well, and they feel less worried. It's the team's time to shine!



Volunteer of the Year - Individual Finalists

Ann Nutt

The Patient Panel, Princess Alexandra Hospital, Harlow

The team are proud to work with Ann on the Patient Panel at Princess Alexandra Hospital in Harlow. Ann's devotion to helping and recognising others, together with her boundless creativity and energy has made the Panel a significant force in the hospital's day to day life, and has been recognised by many, including the Care Quality Commission.



Ann Saywell

Coventry and Warwickshire Partnership NHS Trust

Ann has an unwavering commitment to volunteering as a café manager at St Michael's Hospital for the past twenty-five years. Ann has such a warm, friendly and kind presence and is always there to offer a listening ear to patients, staff, and anyone who visits the café.



Jolie Evans Duggan

South West Yorkshire Partnership NHS Foundation Trust

Jolie should know how wonderful she is and what a difference she is making to the lives of children and young people who stammer, like herself. Her voice is powerful, beautiful and incredibly important, and by speaking up, she is challenging stigma and stereotypes and showing our schools that you don't need to speak a certain way to be effective as a communicator. She is paving the way for others to stammer freely.



Peter Bond

North West Ambulance Service NHS Trust

Without Peter, so many lives would be lost.... it's as simple as that. Without Peter's passions and determination in working with communities to educate and support local communities across the North West Ambulance footprint, so many life-saving defibrillators would be unavailable for use.



Robbie Graham

Mersey and West Lancashire Teaching Hospitals NHS Trust

Robbie has been a volunteer Porter at Ormskirk Hospital for 19 years. He is an incredible support to his team and is valued and loved by everyone he works with. To put things simply, we couldn't do without him. The kindest man with the biggest heart, Robbie's hard work and dedication does not go unnoticed by the hospital's staff. He is always selfless in his approach and is a credit to himself and the Trust.



Thank You to our Judges

The UHA would like to thank our esteemed judging panel for taking the time out of their diaries to judge our 2024 awards. Our panel includes:



Aneira Thomas

The NHS would be nothing without it's workforce, they are a vital and positive contribution to the team effort needed towards the great achievements for the bigger picture of the magnificent National Health Service we love and cherish, a game changing network in every way...they really do deserve to be recognised for the impact they make 24/7 in what they do for us, touching all our lives at some point.. "Lifting them up where they Belong"..... Selection of these dedicated and committed nominees was a robust and interesting task/ challenge, as they all have truly made a difference reaching measurable results in their fields of the workplace.



Antony Tiernan

Antony is an award-winning Director of Communications who served over 20 years in the NHS, including at Guy's and St Thomas' NHS Foundation Trust and London Ambulance Service. Antony also served as a Director of Communications at NHS England, leading on a range of major campaigns, including the NHS's 70th and 75th anniversaries.



Clare Cassidy

Claire Cassidy works at NHS England as the Lead interoperability Solutions Architect, leading technically on several interoperability programmes including Shared Care Records, National Imaging Registry and National Events Management Service. She has worked passionately in the NHS for eleven years within Northwest Trusts and Regions as an Architect and loved every minute.



Professor Dame Donna Kinnair DBE

Donna is a leader and Chief Executive with a national and international health and care profile. She has extensive commissioning, legal, strategic and operational management experience. Donna is former Chief Executive of the Royal College of Nursing, a Royal College and Trade Union, and former Chair of SH24 where she supported the growth of the organisation both nationally and internationally. She currently holds trustee positions across the health and the charity sectors. She has held numerous portfolios in the NHS and has worked in primary, community and acute care in senior management and clinical roles.



Ellie Cannon

Dr Ellie Cannon is an NHS GP, author and broadcaster. She writes weekly health pages for the Mail on Sunday and appears regularly on television to talk on medical matters.

Thank You to our Judges



Ellie Orton OBE

Ellie Orton has been Chief Executive of NHS Charities Together since July 2018. She was instrumental in leading the charity's award-winning Covid Urgent Appeal during 2020 and has since led a complete transformation within the charity. This was recognised by being awarded Charity Times Outstanding Individual Achievement Award in 2021; Association of Project Management Outstanding Organisational Award in 2021 and being named in HSJ top 100 CEO's in 2021 and Charity Times most pioneering CEOs.



Professor Habib Naqvi

Professor Habib Naqvi is Chief Executive of the NHS Race and Health Observatory in the UK, which works to tackle ethnic inequalities in health and care. Habib joined the NHS in 2001 and spent several years working at the Department of Health and Social Care where he led national policy, before joining NHS England and then leading the Observatory since 2021.



Kate Jarman

Kate Jarman is director of corporate services at Milton Keynes University Hospital and co-founder of Flex NHS, a movement to promote and enable flexible working in the NHS. Kate co-founded Flex NHS and teamed up with social media influencers and grass-roots campaigners to make flexible working more accessible to the 1.5 million staff working in the NHS. Flex NHS champions flex for all and promotes a better work/ life balance as a vital part of recruiting and retaining staff now and in the future. Kate has worked in the NHS for more than 15 years, leading communications teams and working across corporate affairs portfolios.



Kath Evans

Kath's career spans clinical, educational, managerial, and leadership roles. Kath is Director of Children's Nursing at Barts Health, ensuring the effective functioning of healthcare services for babies, children, young people and families, she is also the Clinical Lead for the 0-25 Transformation Programme at the North East London Integrated Care System.



May Parsons

May Parsons is a Filipino-British nurse working within the NHS since 2003. She is currently the Associate Chief Nurse Director for Governance Risk and Compliance at Buckinghamshire Healthcare Trust. She was a modern matron for respiratory at University Hospitals in Coventry since October 2020 in the peak of the second wave of the Covid-19 Pandemic.



Sam Allen

Sam is an experienced NHS Chief Executive and joined the North East and North Cumbria to set up the ICB in January 2022. Sam is also Chair of the NHS Maternity and Neonatal Board. In addition to her NHS career, which spans nearly 30 years, Sam is also the Chair of the Health and Care Women Leaders Network for the NHS Confederation, a member of The Kings Fund General Advisory Council, a Leadership Fellow at St. George's House and a Trustee of the Chartered Management Institute.

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At SynApps, we specialise in services and solutions that focus on migrating and managing patient data. Our NHS solutions include VNA, Patient Records, Radiology Information Systems and Human Resource Management. Many NHS Trusts and other public sector organisations rely on us to address their data migration, archiving, integration and interoperability challenges.

We support clinical data archiving from systems such as EPR, PACS and RIS and we have extensive experience in large volume data migration, archiving from legacy clinical systems and content-enabling clinical systems.

Read a selection of our success stories here:
https://www.synapps-solutions.com/case-studies?_sft_markets=healthcare



Surgery Connect is much more than just a phone system. It is the backbone of delivering better patient access. Serving over 3,000 surgeries across the UK, we are dedicated to improving the patient experience with unparalleled data-driven insight.

Driven by data, led by experts, created by X-on Health.



Made by Cooper is a custom merch company that has worked side-by-side with the NHS for more than six years. In that time, we've produced over half a million awareness and fundraising pin badges and lanyards for our national treasure. We're experts in design, pin production, and delivery logistics, and we can help any trust, charity, or organisation create the perfect fundraising products with our expert team and FREE design service.

Having worked with the largest businesses in the world, independent fundraisers, and everything in between, we're the perfect partners to help you help others.



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